



## ZMBXDIR - Custom Misrouted Claim Processing

For those clients with multiple production directories, claims will occasionally get loaded into the wrong directory. This program will copy electronic claims from the wrong directory to the correct one.

When a processor is in CEA and determines that a claim has been loaded in the wrong directory, they will route the claim to the mailbox associated with the correct directory (see prerequisites).

At any point during a day, run ZMBXDIR to copy the claims to the correct directory. This may be done up to 10 times on any one day.

### Prerequisites:

Run the program ZDIRM and create a "zmbxdir" entry. This entry will need to contain all production directories for which claims may be moved from and to. The ID and Description fields must also be populated for every production directory entered.

Sample zdir/zmbxdir entry:

```

Program Name: [zmbxdir ]
      agpcnf Path / Description          ID
1 [/rims/site1/prod1/          ] [MVD  ]
  [_P1PR1X1                    ]
2 [/rims/site1/prod2/          ] [MVD  ]
  [_P2PR2X2                    ]

```

Enter the path and location of agpcnf for each directory in the "agpcnf Path" field.

The "ID" field must be filled with the mailbox where claims will be routed to for this directory.

The "Description" field must be populated with three things. Position 1-3 is mailbox associated with the correct directory.



Position 4-6 of the "Description" field is used to identify where a claim was moved from. This value is placed in the "Tape ID" field of the new batch created on the correct directory.

Position 7-9 of the "Description" field is used to identify the mailbox where the claim on the wrong directory will be moved to. These claims will be placed in an "x" status.

For example; if, while in CEA under prod1, the adjuster determines that a claim should be moved to prod2, they would route the claim to the "\_P2". When ZMBXDIR is run, the claim in the "\_P2" mailbox on prod1 will be copied to a new batch on prod2. The new batch on prod2 will have "PR1" in the "Tape Id" field and the claim will be in the "MVD" mailbox. The claim on prod1 will be moved to mailbox "X1".

The new batches will be named ZRyyddd*n*. Where yyddd is the year and day of the year the batch was created. *n* is a sequential counter to allow for up to 10 new batches per day.

*It is not necessary to run CBJ on the newly created batches.*



At any menu, enter **zmbxdir** to begin the program.

```
(Musketeer)                                     (zmbxdir )  
  
          Custom Mailbox Directory Move  
  
Enter Printer To Be Used [   ]  
  
          Continue? (Y/N/E)
```



**Prompt:** Enter Printer To Be Used

<ENTER> with no entry to exit the program.

Enter the printer that the output is to be sent to.

**Prompt:** (S)pooler Or (D)irect

<ENTER> with no entry to return to the previous prompt.

Enter "S" to send the output to the spooler.

**Prompt:** Enter Spooler Description

<ENTER> with no entry to return to the previous prompt.

Enter the spooler description desired.

Enter "D" to send the output directly to the printer.

**Prompt:** Continue? (Y/N/E)

Enter "Y" to continue with the program.

Enter "N" to return to the beginning of the program.

Enter "E" to exit the program.



SAMPLE TPA

12/31/2009 Custom Mailbox Directory Move

Page 1 (zmbxdir )

Enter Printer To Be Used sds
(S)pooler Or (D)irect? S
Enter Spooler Description zrte81

SAMPLE TPA

12/31/2009 Custom Mailbox Directory Move

Page 2 (zmbxdir )

Dir: 001 /rims/sitel1a/prod5/

Batch: ZR093652

Table with columns: Ref St, Mbx, Batch, Ref St, Mbx, Dir. Row 1: 1 i MVD 9358HvvC 1 r \_EB 004 /rims/sitel1b/prod6/

SAMPLE TPA

12/31/2009 Custom Mailbox Directory Move

Page 3 (zmbxdir )

Dir: 009 /rims/sitel1b/fsl/

Batch: ZR093653

Table with columns: Ref St, Mbx, Batch, Ref St, Mbx, Dir. Rows 1-3: 1 i MVD 9358HNCL 66 r \_FS 004 /rims/sitel1b/prod6/, 2 i MVD 9358HNSM 78 r \_FS 004 /rims/sitel1b/prod6/, 3 i MVD 9362HNCY 67 r \_FS 004 /rims/sitel1b/prod6/